

March 2018

## **New Attendance Procedures**

## Dear Parent/Carer

You are probably aware that this year schools have received new guidance from local and national authorities regarding monitoring attendance. This guidance has been issued as a result of the recent high-profile cases where children have been left alone in their homes all day.

As a result we have had to slightly adjust our attendance policy.

Our Attendance policy: daily procedures

- If your child is unwell or unable to attend school for any reason you must report the absence by telephone, email or via our Parent App before 9.30am.
- This must be done every morning of each day of absence unless otherwise agreed.
- If we don't receive an explanation by 9.30am we begin our 'first response' system by making a phone call or sending parents/carers a text and/or an email.
- If we don't receive a response to this call or text we will begin ringing other contacts on your contacts list UNTIL we get a response.
- ADDITION If we fail to get a response from any of your contacts a member of staff will visit the family home.
- ADDITION if we are still unable to make contact with you we are now obliged to contact the police as your child is designated as missing from school.

PLEASE help us by contacting school by 9.30am. This will save valuable office hours and any possible embarrassment for yourselves. The school telephone will be answered by a senior member of staff from 7.00am until 8.00am and by office staff after 8.00am.

Please also keep us informed of any changes to your contact details using our Parent App, email: <a href="mailto:office2@hollandmoor.lancs.sch.uk">office2@hollandmoor.lancs.sch.uk</a> or Phone: 01695 725062.

Thank you for taking the time to read this very important piece of information. We will publish the guidance on our website and alert you to any further changes.

M BEALE - Headteacher